

# SIAM™ Professional

## (Service Integration and Management)

The SIAM Professional Certificate tests a candidate's knowledge and skills of the activities in the four stages of the SIAM roadmap. A candidate who successfully completes the SIAM Professional Certificate can analyse, plan, build and inspect a multi-service provider environment.

### **Who is SIAM™ Professional for?**

SIAM Professional is ideal for professionals seeking a highly recognized service management certification – emphasising skills in multi-sourcing and service delivery optimisation. Suitable roles include : Chief Strategy Officers (CSOs), Chief Information Officers (CIOs), Chief Technical Officers (CTOs), Service Managers, Service Provider Portfolio Strategists/Leads, Process Managers, Project Managers, Change Managers, Service Level Managers, Supplier Managers, Service and Process Architects

# Benefits

**Improve communication between teams – both in-house and outsourced**

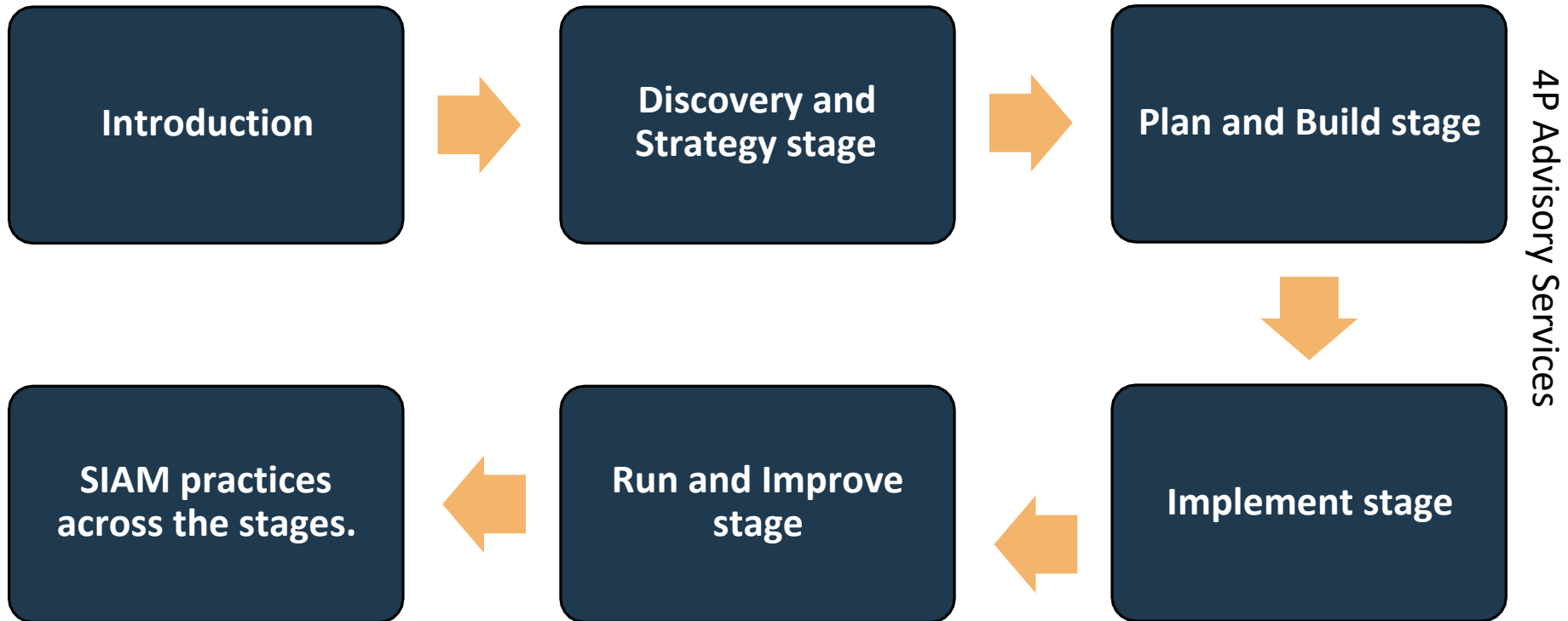
**Give assurance that suppliers will provide exceptional service, beyond just their contractual obligations.**

**Harmonise the relationship and collaboration between outsourced service providers.**

**Deliver optimal insight into supplier activity, services and costs.**

4P Advisory Services

# Course Outline



## Prerequisites for the EXAM

- Accredited SIAM™ Professional training, including successful completion of the Practical Assignments.

Note:  
Softcopy of Mark sheets  
& certificates will be  
sent by EI in 15 & 30  
days respectively

## Exam Details

- Multiple choice
- 40 (Multiple Choice)
- Pass mark 65%
- 1 Hours and 30 minutes duration
- Closed book



>>>Contact: Your HR

**JOIN NOW!**

>>Contact: [info@4pa.in](mailto:info@4pa.in)